**Patērētāju tiesību aizsardzības centram**

Brīvības ielā 55, Rīgā, LV-1010

[pasts@ptac.gov.lv](mailto:pasts@ptac.gov.lv)

**IESNIEGUMS PAR MAKSĀJUMU ATMAKSĀŠANU PAR NESAŅEMTU/PĀRTRAUKTU KOMPLEKSU TŪRISMA PAKALPOJUMU\***

**Tiesības uz samaksātās naudas atmaksu (ja plānotais ceļojums netika uzsākts) vai samaksātās naudas daļu (ja ceļojums tika pārtraukts) MK Noteikumu Nr.380 40.punktā paredzētās procedūras tūrisma operatora likviditātes problēmu gadījumā ir tikai tiem ceļotājiem, kuri noslēdza līgumu par kompleksu tūrisma pakalpojumu un ciktāl attiecīgie tūrisma pakalpojumi nav sniegti/pārtraukti tūrisma operatora likviditātes problēmu dēļ. Uz nodrošinājuma sniegto aizsardzību neattiecas ceļotāja vai tā ģimenes locekļu zaudējumu prasības, morālais kaitējums, prasījumi par kvalitātes trūkumiem, maksājumi par apdrošināšanu, ceļotāja vai tā ģimenes locekļu papildus izdevumi u.tml.**

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| 1. **CEĻOJUMA NOSAUKUMS** *(saskaņā ar noslēgto līgumu un ceļojuma programmu)***:**  |  | | --- | | **“VASARAS GAIDĪTĀKAIS CEĻOJUMS 12.08.2024 - 30.08.2024”**  **“12 DIENU SĒRFOŠANAS NOMETNE PORTUGĀLĒ 30.07.2024. - 10.08.2024”**  **(ceļojuma grupa, kurai ceļojums tika pārtraukts Spānijas kempingā)**  **“12 DIENU SĒRFOŠANAS NOMETNE PORTUGĀLĒ 30.07.2024. - 10.08.2024”**  **(ceļojuma grupa, kurai ceļojums pēc Lisabonas tika pārtraukts Francijā pie Bordo)**  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  *! Cits nenoticis ceļojums ar norises sākuma datumu ne agrāku par 09.08.2024.* | |

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| 1. **IESNIEDZĒJS** *(aizpilda persona, kura noslēgusi ceļojuma līgumu;*   ***ja ceļotājs ir nepilngadīgs, aizpilda vecāks vai aizbildnis)***   |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | **personas kods** |  |  |  |  |  |  | **–** |  |  |  |  |  | | **dzīvesvietas adrese** |  | | | | | | | | | | | | | | **tālrunis** |  | | | | | | | | | | | | | | **e-pasts** |  | | | | | | | | | | | | | |

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| 1. **CEĻOTĀJS** *(aizpilda, ja atšķiras no 2.punktā norādītās personas* ***vai ja ceļotājs ir nepilngadīga persona****)*  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | **personas kods** |  |  |  |  |  |  | **–** |  |  |  |  |  |   *! Turpmākās šīs sadaļas ailes aizpilda gadījumā, ja līgums tika noslēgts par vairākiem ceļotājiem.*   |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | **personas kods** |  |  |  |  |  |  | **–** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | **personas kods** |  |  |  |  |  |  | **–** |  |  |  |  |  | | |
| 1. **KOPĒJĀ SAMAKSĀTĀ SUMMA. LŪGUMS.**  |  | | --- | | **Kopējā samaksātā naudas summa \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ EUR.**  **Lūdzu atmaksāt *(atzīmēt vienu atbilstošo variantu***  ***)* :**  **visu samaksāto naudas summu**  *(ja nākotnē plānotais ceļojums netika uzsākts);*  **samaksātās naudas summas daļu par pārtraukto ceļojumu**  *(ja uzsāktais ceļojums tika pārtraukts).* | |

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| 1. **INFORMĀCIJA PAR NOSLĒGTO CEĻOJUMU LĪGUMU**  |  |  | | --- | --- | | **tūrisma operators** | ***FISOM SIA*** | | **reģistrācijas numurs** | ***40203300775*** | |  |  | | **tūrisma aģents\*** |  | | **līguma Nr.** |  | | **līguma datums** |  |     *\*Aizpilda, ja līgums ir noslēgts ar tūrisma aģentu*. |

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| 1. **SAMAKSA PAR CEĻOJUMU**  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **datums** |  | | | | | | | | | | | | | | | | | | | | | | **maksātāja vārds, uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | **konta Nr. (ja bankas pārskaitījums)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **čeka vai kvīts Nr. (ja skaidrā naudā)** |  | | | | | | | | | | | | | | | | | | | | | | **summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | |   *! Turpmākās šīs sadaļas ailes aizpilda gadījumā, ja samaksa par ceļojumu tika veikta vairākos maksājumos.*   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **datums** |  | | | | | | | | | | | | | | | | | | | | | | **maksātāja vārds, uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | **konta Nr. (ja bankas pārskaitījums)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **čeka vai kvīts Nr. (ja skaidrā naudā)** |  | | | | | | | | | | | | | | | | | | | | | | **summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **datums** |  | | | | | | | | | | | | | | | | | | | | | | **maksātāja vārds, uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | **konta Nr. (ja bankas pārskaitījums)** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **čeka vai kvīts Nr. (ja skaidrā naudā)** |  | | | | | | | | | | | | | | | | | | | | | | **summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | |   *! Iesniegumam jāpievieno samaksu apliecinošs/i dokuments/i (čeka vai stingrās uzskaites kvīts kopija vai* ***ar bankas zīmogu vai elektronisko parakstu apliecināts maksājuma uzdevums****).*  **! Esmu informēts, ka kases čeka vai stingrās uzskaites kvīts oriģināls, kurš apliecina samaksas faktu par kompleksu tūrisma pakalpojumu, ir jāglabā vismaz 3 gadus no samaksas brīža.** |

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| 1. **SAŅEMTA ATMAKSA NO FISOM SIA, TŪRISMA AĢENTA VAI CITAS PERSONAS**  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **saņemts** |  | **JĀ** | | | |  | | | | **NĒ** | | | |  | | | | **saņemts no** |  | | | | | | | | | | | | | | | | | | | | | | | | | **datums** |  | | | | | | | | | | | | | | | | | | | | | | | | | **saņēmēja konta Nr.** |  | |  |  |  | |  |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **saņēmēja vārds, uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | **summa (EUR)** |  | | | | | | | | | | | | | | | | | | | | | | | |   *! Iesniegumam jāpievieno dokuments/i, kas apstiprina naudas saņemšanas faktu, piemēram, maksājuma uzdevuma izdruka vai bankas konta izdruka par konkrēto maksājumu.* |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. **INFORMĀCIJA NAUDAS ATMAKSAI**   *! Naudas atmaksa tiek veikta tai personai, kas veikusi naudas maksājumu FISOM SIA (persona, kas norādīta Iesnieguma 6. punktā).*  *! Norādītais konts nedrīkst piederēt citai personai !*   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **personas kods** |  | |  | |  | |  | |  | |  | | **–** | |  | |  | |  | |  | |  | | | **bankas nosaukums** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **bankas kods** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **saņēmēja konta Nr.** |  |  | |  | |  | |  | |  | |  | |  | |  | |  |  |  | |  | |  | |  |  |  |  |  |  |  |   **Kontaktinformācija** *(aizpildīt, ja nav norādīts iepriekš):*   |  |  | | --- | --- | | **tālrunis** |  | | **e-pasts** |  |   *! Turpmākās šīs sadaļas ailes aizpilda gadījumā, ja maksājumus veica vairākas personas un attiecīgās personas nav PTAC iesniegušas lūgumu veikt atmaksu uz vienu kontu.*   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **personas kods** |  | |  | |  | |  | |  | |  | | **–** | |  | | |  | |  | |  | |  | | | **bankas nosaukums** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **bankas kods** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **saņēmēja konta Nr.** |  |  | |  | |  | |  | |  | |  | |  | |  |  | |  | |  | |  | |  | |  |  |  |  |  |  |  |   **Kontaktinformācija** *(aizpildīt, ja nav norādīts iepriekš)*:   |  |  | | --- | --- | | **Tālrunis** |  | | **e-pasts** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **vārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **uzvārds** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **personas kods** |  | |  | |  | |  | |  | |  | | **–** | |  | | |  | |  | |  | |  | | | **bankas nosaukums** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **bankas kods** |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | **saņēmēja konta Nr.** |  |  | |  | |  | |  | |  | |  | |  | |  |  | |  | |  | |  | |  | |  |  |  |  |  |  |  |   **Kontaktinformācija** *(aizpildīt, ja nav norādīts iepriekš)*:   |  |  | | --- | --- | | **Tālrunis** |  | | **e-pasts** |  | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| 1. **PIELIKUMĀ**  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  | **Kopā kopija/s uz \_\_\_\_ lp.** | |  | **JĀ** | **NĒ** | | **1.** | **Ceļojuma līguma kopija** |  | **jau iesniegts PTAC** |  |  | | **2.** | **Apmaksu apstiprinošie dokumenti/kopijas** |  | **jau iesniegts PTAC** |  |  | | **3.** | **No FISOM SIA vai citas personas samaksu saņemšanu apstiprinošo dokumentu kopijas** |  | **jau iesniegts PTAC** |  |  | | **4.** |  |  |  |  |  | | **5.** |  |  |  |  |  | | **6.** |  |  |  |  |  | | **7.** |  |  |  |  |  | |

|  |  |
| --- | --- |
| 1. **PAPILDINFORMĀCIJA** *(ceļotājiem, kuriem ceļojums tika pārtraukts – īss apraksts par ceļojuma pārtraukšanas apstākļiem)*  |  | | --- | |  | |

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| **Ar savu parakstu apliecinu, ka visas iesniegumā norādītās ziņas ir patiesas.**  **Iesniegts**   |  |  |  |  | | --- | --- | --- | --- | | **Datums** |  |  |  | | **Paraksta atšifrējums** |  | **paraksts** |   *\*Sagatavots, pamatojoties uz Tūrisma likuma 8.1 panta pirmās daļas 4.punktu.* |